

My flash does not work or is defective, what should I do?

- Have you checked that the power cord is plugged in and the device is turned on?
- No function: have you checked the fuse? It is usually located close to the power cord connection.
- What function, no light: Have you checked the flash tube, setting lamp or daylight lamp? You can change it with another (same) lamp.- The device does not flash: Does it work without a remote control? Is the trigger set set to the correct channel? If you use the built-in slave, there may be too much ambient light, or the flashes may be too far apart. Try to shield incoming daylight, or place the flash closer together.

How do I replace my flash tube myself?

Below you will find manuals on how to easily replace the flash tube yourself with various studio flashes. There is a manual for replacing a **two-legged flash tube with a wire** (for the SS and MT series, among others) and a manual for replacing a **three-legged flash tube** (for the GN series, GL series, LL series, LF series, TE series and TF series, among others).

- **Flash tubes with 2 legs and a wire** (for the SS-series and MT-series)

You can find the manual via the link below:

<https://www.benel.nl/bestanden/documenten/551-replacing-flash-tube-ssmt.pdf>



- **Three-legged flash tubes** (for the GN-series, GL-series, LL-series, LF-series, TE-series and TF-series, among others). You can find the manual via the link below:

<https://www.benel.nl/bestanden/documenten/426-flash-tube-replacement-3-legs.pdf>

