|  |  |
| --- | --- |
|  | chauffeur, mobile, telefoon, reparatie, schroef, service, sleutel Pictogram**Repair Form Benèl BV**ATTN “Repairs”Buitenvaart 1127a7905 SE Hoogeveenwww.benel.nl – info@benel.nl+31 (0)528 – 234828 |

**Please enclose this form with your repair, duly completed and signed.**You can also submit this form digitally by sending an e-mail to reparatie@benel.nl

***An incomplete form will cause a delay!***

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| **We would like to kindly draw your attention to the following conditions:*** Please fill in this form per article. Do you supply two defective items? Please enclose two forms accordingly.
* If the item is part of a set, please only deliver the defective (sub)part. Mention this as such on this form below.
* If the offered product does not turn out to be defective, we will charge shipping and handling costs of € 30, - excl. VAT. For this reason, always contact us first, before you return an article.
* Repairs with costs higher than € 75,- (excl. VAT) will only be carried out after quotation and your permission.
* Our terms and conditions regarding repairs can be consulted at [www.benel.eu/en/repairs](http://www.benel.eu/en/repairs)
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Contact details

|  |  |
| --- | --- |
| Company name |  |
| Customer number |  |
| First name / Last name \* |  |
| Address \* |  |
| Zip code, City, Country \* |  |
| Phone Number \* |  |
| E-mail address \* |  |

\* Obligatory fields

Information about the defective product

|  |  |
| --- | --- |
| Item description \* |  |
| Benèl article number |  |
| Product part of a set? \* |  No Yes, namely:  |
| Date of purchase \*\* |  |
| Reason of return \* |  Repair DOA (Dead on Arrival) Incorrectly ordered Other |
| *Would you please explain the defect / the reason for your return below? \** |

\* Obligatory fields

\*\* In order to make a claim for a possible guarantee, we ask you to enclose your invoice.

Other information

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| *Do you have any other comments that are important for this repair / return?* |

 **Date:**

**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

*By sending us your repair, you agree to the* [*terms and conditions*](https://www.benel.eu/en/terms-and-conditions) *of Benèl. Document version: Dec-19*